



## **In The Field - Fire Safety Service Technician, Cert ii.**

### **The Company**

Fire System Services is a leading provider of fire protection services in South Australia, experiencing strong growth across multiple industries. We are trusted to maintain the safety, performance, and compliance of our clients' fire protection systems. Our highly skilled technicians are committed to delivering exceptional service while helping safeguard the communities we serve.

With over 35 years of industry experience, the FSS Group of Companies is a trusted name in Essential Safety Provision maintenance. We combine safety, innovation, and a highly capable workforce to consistently deliver outstanding results. Fire System Services reduces risks to life and property through training, proper installation, and maintenance of systems in accordance with relevant quality assurance standards.

As a Technical Support Agency in fire safety, we focus on Through-Life Sustainment and In-Service Support, ensuring the ongoing reliability, efficiency, and compliance of our customers' systems.

Our services are underpinned by robust Program Management and delivered through three specialised divisions:

- Fire | Aviation | Defence

This diverse portfolio allows us to meet the unique needs of private enterprises, commercial clients, and state and federal government sectors.

Our commitment to quality and innovation ensures confidence, reliability, and exceptional support at every level.

Fire System Services employs a sophisticated asset management program, Uptick, for managing ESP (Essential Safety Provisions) asset management reporting.

This platform offers real-time reporting capabilities, allowing clients to monitor and comprehend the essential safety provisions present in their buildings.

Our asset management software adheres to all versions of AS1851 and meets various state-specific legislative requirements.

Operating from a modern facility in the Wingfield area, the company services a range of customers across the Commercial and Government sectors,



## About the role

As a Fire Technician at Fire System Services, you will play a crucial role in ensuring the safety and compliance of fire protection equipment across various commercial and industrial sites in the Adelaide metropolitan region. This is a full-time position based in Wingfield, SA.

## Who this is suited to?

This position is suited to an individual aged approximately 22–55 with a practical, hands-on aptitude. The ideal candidate will be proficient in the use of hand tools, demonstrate strong attention to detail, and possess a genuine interest in fire protection systems, occupational health and safety (OH&S), and compliance with relevant Australian Standards and legislative requirements.

## What you will be doing

- Carry out scheduled maintenance and testing of fire protection equipment, including fire extinguishers, fire hose reels, exit and emergency lighting systems, and related systems.
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- Provide technical advice and support to customers regarding the appropriate use, servicing, and maintenance of fire protection equipment
- Respond promptly to emergency call-outs and troubleshoot issues with fire protection systems in a timely and professional manner.
- Maintain accurate records and documentation of all service, testing, and maintenance activities.
- Ensure all work is completed in accordance with relevant Australian Standards and fire safety regulations.
- Competently use digital systems and service management software for reporting and documentation.
- Demonstrate strong English customer communication skills, clearly articulating requirements and providing tailored, site-specific recommendations

## What we're looking for

- Formal qualifications in fire protection or a related technical trade.
- Minimum 2 years' hands-on experience servicing and maintaining fire protection equipment.
- Strong technical knowledge of fire protection systems and equipment.
- Excellent problem-solving and diagnostic skills.
- Exceptional customer service orientation and communication skills.
- A keen eye for detail and the ability to work autonomously.
- A current driver's licence and willingness to travel to job sites.

## What we offer

We are committed to providing our employees with a supportive and rewarding work environment at Fire System Services. You'll enjoy competitive remuneration, opportunities for career progression, and access to comprehensive training and development programs. Our focus on work-life balance means you'll also have the flexibility to manage your schedule and prioritise your well-being.

If you're ready to join a dynamic and growing team, **apply now** to become our next Fire Safety Technician.

